

Policy Forum for Wales Keynote Seminar
Health and social care quality in Wales - governance and transparency, workforce development, and next steps for inspection, regulation and legislation

Timing: Morning, Thursday, 15th October 2020

Taking place online



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Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Senior Member of the Senedd
- 9.05 **The way forward for raising the quality of health and social care**
Nick Bennett, Public Services Ombudsman for Wales, Ombudsman Wales
- 9.15 **Developing the governance and transparency of health boards and enhancing the voice of patients**
Donna Ockenden, Chair, Review of Governance Arrangements at Betsi Cadwaladr for the University Health Board
Dr David Bailey, Chair, Welsh Council, BMA Cymru Wales
Helen Whyley, Director, RCN Wales
Lesley Lewis, Associate Director of Nursing, Aneurin Bevan University Health Board
Chris Graham, Chief Executive, Picker Institute Europe
Questions and comments from the floor with **Nick Bennett**, Public Services Ombudsman for Wales, Ombudsman Wales
- 10.05 Break
- 10.15 **The future for regulating professional standards**
Senior speaker to be confirmed
- 10.25 **Improving inspection and the regulation system in Wales**
Alun Jones, Deputy Chief Executive, Healthcare Inspectorate Wales
Senior speaker to be confirmed
- 10.40 Questions and comments from the floor
- 10.55 **Chair's closing remarks**
Senior Member of the Senedd
- 11.00 Break
- 11.10 **Chair's opening remarks**
Senior Member of the Senedd
- 11.15 **The workforce and delivering higher quality care - recruitment, development and support for health and social care professionals**
Claire Morgan, Director, Carers Wales
Professor Aled Jones, Professor, Patient Safety and Healthcare Quality, Cardiff University
Anna Prytherch, Project Manager, Rural Health and Care Wales
Kerri Eilertsen-Feeney, Head of Nursing & Midwifery Transformation, Health Education and Improvement Wales
Questions and comments from the floor
- 12.00 Break
- 12.10 **The Quality and Engagement Act - assessing the potential impact on improving care and outcomes for patients and service users**
Mario Kreft, Chair, Care Forum Wales
John Pearce, Chair, Board of Community Health Councils in Wales
Darren Hughes, Director, Welsh NHS Confederation
Questions and comments from the floor
- 12.55 **Chair's and Policy Forum for Wales closing remarks**
Senior Member of the Senedd
Sean Cudmore, Deputy Editor, Policy Forum for Wales